Governance and Human Resources Town Hall, Upper Street, London, N1 2UD

#### AGENDA FOR THE POLICY AND PERFORMANCE SCRUTINY COMMITTEE

Members of the Policy and Performance Scrutiny Committee are summoned to the meeting which will be held in on, **18 January 2017 at 7.00 pm.** 

PLEASE NOTE THAT THERE WILL BE A PRE-MEETING FOR MEMBERS AT 6.30P.M.

# Stephen Gerrard Interim Director of Law and Governance

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Despatched : 10 January 2017

#### **Membership**

#### **Councillors:**

Councillor Richard Greening (Chair)
Councillor Clare Jeapes (Vice-Chair)
Councillor Jilani Chowdhury
Councillor James Court
Councillor Theresa Debono
Councillor Gary Doolan
Councillor Osh Gantly
Councillor Martin Klute

Councillor Councillor

Substitutes:

Councillor Satnam Gill OBE Councillor Marian Spall Councillor Mouna Hamitouche Councillor Angela Picknell

**MBE** 

Councillor Dave Poyser

**Quorum: 4 Councillors** 

A.	FORMAL MATTERS	Page	
1.	Apologies for Absence		
2.	Declaration of Substitute Members		
3.	Declarations of Interest		
	Declarations of interest  If you have a Disclosable Pecuniary Interest* in an item of business:  if it is not yet on the council's register, you must declare both the existence and details of it at the start of the meeting or when it becomes apparent;  you may choose to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.  In both the above cases, you must leave the room without participating in discussion of the item.		
	If you have a <b>personal</b> interest in an item of business <b>and</b> you intend to speak or vote on the item you <b>must</b> declare both the existence and details of it at the start of the meeting or when it becomes apparent but you <b>may</b> participate in the discussion and vote on the item.		
	<ul> <li>*(a) Employment, etc - Any employment, office, trade, profession or vocation carried on for profit or gain.</li> <li>(b) Sponsorship - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.</li> <li>(c) Contracts - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.</li> <li>(d) Land - Any beneficial interest in land which is within the council's area.</li> <li>(e) Licences- Any licence to occupy land in the council's area for a month or longer.</li> <li>(f) Corporate tenancies - Any tenancy between the council and a body in which you or your partner have a beneficial interest.</li> <li>(g) Securities - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.</li> </ul>		
	This applies to all members present at the meeting.		
4.	To approve minutes of previous meeting	1 - 4	
5.	Matters Arising from the minutes		
6.	PUBLIC QUESTIONS		
7.	Chair's Report		

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ITEMS FOR CALL IN - IF ANY

**SCRUTINY AND MONITORING REPORTS** 

B.

C.

8. Flooding incidents in Upper Street and Stoke Newington - Scrutiny Review - 5 - 6 witness evidence Thames Water and TfL

D. DISCUSSION ITEMS - IF ANY

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E. REPORT OF REVIEW CHAIRS

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#### F. URGENT NON EXEMPT MATTERS

Any non-exempt items which the chair agrees should be considered urgently by reason of special circumstances. The reason for urgency will be agreed by the Chair and recorded in the minutes.

#### G. EXCLUSION OF PUBLIC AND PRESS

To consider whether, in view of the nature of the business in the remaining items on the agenda any of them are likely to involve the disclosure of exempt or confidential information within the terms of the access to information procedure rules in the constitution and if so, whether to exclude the press and public during discussion thereof.

#### H. CONFIDENTIAL ITEMS FOR CALL IN - IF ANY

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#### I. EXEMPT ITEMS

The Public may be excluded from meetings whenever it is likely, in view of the nature of the business to be transacted or the nature of the proceedings, that exempt information would be disclosed.

# J. OTHER BUSINESS

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The next meeting of the Policy and Performance Scrutiny Committee will be on 26 January 2017Please note all committee agendas, reports and minutes are available on the council's website:

www.democracy.islington.gov.uk



# Public Document Pack Agenda Item 4

#### London Borough of Islington

## Policy and Performance Scrutiny Committee - 20 December 2016

Non-confidential minutes of the meeting of the Policy and Performance Scrutiny Committee held at on 20 December 2016 at 7.00 pm.

Present: Councillors: Greening (Chair), Jeapes (Vice-Chair), Klute,

O'Halloran, A Perry, Russell, Wayne, Heather and

Champion and Gantly

Also Councillor Sharon Patrick – L.B. Hackney

Present:

# **Councillor Richard Greening in the Chair**

## 283 APOLOGIES FOR ABSENCE (Item 1)

Councillors Doolan, Chowdhury and Webbe (EM Environment and Transport) and O'Halloran for lateness

# 284 <u>DECLARATION OF SUBSTITUTE MEMBERS (Item 2)</u>

None

# 285 <u>DECLARATIONS OF INTEREST (Item 3)</u>

None

# 286 TO APPROVE MINUTES OF PREVIOUS MEETING (Item 4)

#### **RESOLVED:**

That the minutes of the meeting of the Committee held on 22 November 2016 be confirmed as a correct record and the Chair be authorised to sign them

## 287 MATTERS ARISING FROM THE MINUTES (Item 5)

## **Annual Crime and Disorder Report**

It was stated that there were still a number of outstanding responses from the Borough Commander on issues raised at the last meeting and that these would be circulated as soon as they are available

# 288 CHAIR'S REPORT - RECENT FLOODING INCIDENTS (Item 7)

Recent Flooding Incidents - Upper Street and Stoke Newington

#### Policy and Performance Scrutiny Committee - 20 December 2016

The Chair stated that, in view of the recent flooding incident in Upper Street due to a burst water main, and as this was the third major incident in the area in the last 20 years, that he felt that the Committee should be updated on the current situation and also consider undertaking a mini scrutiny investigation into this issue.

The Chair stated that he had also invited L.B.Hackney to be present that evening to consider taking part in a joint scrutiny due to the similarities in the flooding incidents in Upper Street and Stoke Newington.

Councillor Sharon Patrick, Chair of the Living in Hackney Scrutiny Commission was present together with Tom Thorne, Scrutiny Officer and Andrew Cunningham, Head of Street Scene at L.B.Hackney.

The Chair added that he had also invited Martin Holland, the appropriate officer from Environment and Regeneration Department to brief the Committee on the current position initially, prior to formal approval of the scrutiny review initiation document. Kevin O'Leary, Director of Environment and Regeneration and Jan Hart, Assistant Director of Environment and Regeneration were also present.

The Chair stated that he had prepared a scrutiny initiation document for the scrutiny review for consideration by Members that evening and a copy was laid round for Members consideration. (Copy interleaved).

During consideration of the presentation the following main points were made –

- There had been a number of flooding incidents, due to burst pipes, in the London area recently, in Islington, Hackney, Streatham and Lewisham
- There was a need for co-ordination between the boroughs affected in order to exchange information and identify any common problems/solutions
- The view was expressed that it would be beneficial to have a joint meeting with Thames Water and TfL on 18 January to consider their response and views as to the recent floods in Islington and Hackney. In addition, it would be helpful for TfL to comment on the impact of closure of the roads concerned and whether it was felt that the larger lorries using these roads could have contributed to the burst pipes
- Those present congratulated Council officers on their response to the floods
- Concern was expressed at the fact that it had taken some time in order for Thames
  Water to respond to the initial report of the burst pipe and that this was an area for
  Thames Water to respond to
- A number of businesses present expressed concern that their insurance companies had made it very difficult for them to pursue claims and that this was adding to the stress. In addition many businesses had not been able to reopen yet
- The view was expressed that the issue of insurance and compensation should be raised with Thames Water, especially with regard to uninsured losses and whether the Council could play any role in this. Thames Water had admitted liability for the incident
- It was stated that the Council Emergency Planning team had responded quickly to the incident in Upper Street. The incident had originally been picked up by CCTV at 5.00a.m. and the emergency action plan was in place by 5.45a.m. and a control room set up. A rest centre had been opened at the Business Design Centre for residents/businesses. Thames Water had been on site reasonably early and had taken responsibility from about 8.30a.m. and there had been 88 properties affected in total and 8 residents had had to be moved into temporary accommodation, which had been organised by Thames Water. The Fire Brigade had also been on site

#### Policy and Performance Scrutiny Committee - 20 December 2016

- The Council had been responsible for clearing up the debris from the site and Thames Water had paid the cost of doing so
- Upper Street had been able to be re-opened within 36 hours of the incident
- Thames Water had subsequently had a number of contractors on site and extra resources had been put in place until properties had been secured, with Thames Water being available on site at the Business Design Centre until 19 December
- There is now a facility at 222 Upper Street for residents and businesses to report concerns and receive advice
- Reference was made to the need for Hackney and Islington to hold a joint session
  with Thames Water and TfL and then pursue their own individual investigations with
  residents/businesses and the response of emergency service to the floods
- Concern was expressed that the recent floods in Islington and Hackney were in close proximity to other burst pipes that had flooded in both these area over the past few years and that Thames Water should be asked to explain this and their strategy for dealing with this. In addition, documentary evidence should be provided on their emergency plan, Corporate Plan and Pressure Management Strategy and also their internal review reports on the recent flooding incidents
- It was stated that Islington officers met with Thames Water on a regular basis and it was noted that there had been a reduction in water pressure to one bar as Thames Water thought that this would reduce leakage
- The view was expressed that witness evidence should be taken from some of the insurance companies concerned with claims for residents/businesses, however it was felt that the Council could not get involved in individual claims but may be able to act as liaison with Thames Water for claims of uninsured loss
- Concern was expressed that some of the security staff provided by Thames Water
  to protect shops had been seen asleep and that Thames Water should be asked to
  respond to this when attending the Committee and to ensure businesses are
  secured and in operation again as soon as possible
- In response to a question it was stated that there had also been a burst pipe in Upper Street in a similar area in 2005 and that subsequently there had been a further burst due to an unsatisfactory repair. The pipe is a high pressure water main and whilst it is hoped that this has now been repaired satisfactorily Council officers, as Upper Street, is a TfL road, had not been invited to the subsequent meeting with Thames Water on this issue
- Members were informed that Thames Water were arranging a public meeting in January with residents and businesses in the area and wished to be informed of the date of this meeting in order that they could attend

#### **RESOLVED:**

- (a) That the SID be agreed, subject to the revisions outlined above, and the revised version be circulated to Members
- (b) That a joint meeting with L.B.Hackney take place on 18 January and Thames Water and TfL be invited to attend
- (c) That the additional documentary evidence referred to above be provided from Thames Water for the meeting on 18 January
- (d) That Members be informed of the details of the public meeting being convened by Thames Water in January with residents and businesses

The Chair thanked officers and Councillor Patrick for attending

# 289 PUBLIC QUESTIONS (Item 6)

#### Policy and Performance Scrutiny Committee - 20 December 2016

The Chair outlined the procedure for Public questions and filming and recording of meetings

# 290 BEST SCRUTINY REVIEW - 12 MONTH PROGRESS REPORT (Item 8)

Nicky Freeling, Business Engagement and Employment Support Manager, was present and outlined the report.

#### **RESOLVED:**

- (a) That the Council activity over the past year (Section 4 of the report) and progress against the scrutiny recommendations (Section 5 and Appendix C) be noted
- (b) That further progress with regard to young people will be reported under the ongoing review of Children's Services currently underway and information also be provided on adult employment progress

# 291 USE OF AGENCY STAFF (Item 9)

#### **RESOLVED:**

That the information in the report be noted and the Committee continue to receive 6 month progress reports

The meeting ended at 9.15p.m.

**CHAIR** 

TERMS OF REFERENCE (SCRUTINY REVIEW INITIATION DOCUMENT)					
Review: Water Flood Risk Scrutiny Review					
Scrutiny Review Committee:		Subcommittee / Task & Finish Group(s) reporting to Islington Policy & Performance Committee Living in Hackney Commission			
Lead Officers:	LBI LBH	Jan Hart, Martin Holland – Environment and Regeneration tbc			

#### Overall aim

To investigate the response by public services to the floods in Angel Islington and Stoke Newington in early December 2016 and their underlying causes in order to reduce the risk of flooding, to better protect homes and businesses from flooding risk and to improve responses to future flooding incidents.

# Objectives of the review:

- 1. To understand the risks we face in Islington and Hackney as a result of our aging water supply, including but not limited to those caused by climate change
- 2. To review Thames Water's response to reducing those risks and their progress on investment in new infrastructure.
- To understand the impact of flooding on individual residents and businesses in Angel and identify measures which could be taken to reduce the damage and disruption caused by floods in the future and to liaise with other London Boroughs suffering similar incidents
- 4. To review the responses to flooding caused by water main bursts by public bodies, by Thames Water and by private sector bodies such as insurance companies, covering both the immediate emergency and longer term support
- 5. To recommend improvements to the long term prevention and short term response to flooding in Islington in liaison with other London Boroughs suffering recent similar incidents
- To identify any similarities between the recent flood incidents across London Boroughs and to recommend improvements that can be made by Thames Water in order to minimise the threat of flooding in the future
- 7. To investigate the position of residents/businesses in respect of claims made to Thames Water for uninsured loss and compensation that have suffered as a result of the recent flooding

#### Scope of the Review

To review the current situation within Islington and Hackney and examine how others deal with flood risk within London

Types of evidence will be assessed by the review: (add additional categories as needed)

1. Documentary submissions:

- a. Thames Water strategic and emergency plans
- b. Thames Water Corporate Plan/Pressure Management Strategy
- c. Thames Water internal review reports on recent flooding incidents at Angel and Stoke Newington
- 2. It is proposed that witness evidence be taken from:
  - a. Affected residents in the Angel
  - b. Affected businesses in the Angel, including Angel Business Improvement District
  - c. Emergency services including Fire Brigade, Police and local authority Emergency Response teams
  - d. Thames Water
  - e. Local Authority Streetworks
  - f. Transport for London
  - g. Insurance companies (tbc)
- 3. Visits
- a. Flooded areas in Angel and Stoke Newington

#### Additional Information:

18th January Thames Water evidence focusing on strategic issues
Dates tbc Thames Water meeting local communities / flood victims in Angel and in Stoke
Newington

- other evidence sessions to be arranged

Programme				
Key output:	To be submitted to Committee on:			
1. Terms of Reference (Scrutiny Initiation Document)	20th December 2016			
2. Timetable	December 2016- March 2017			
3. Interim Report	14 March 2017			
4. Final Report	Date to be arranged			